Community Outpatient Utilization Rates Per Client - Medicaid Population by RSN.

Operational Definition: Average number of outpatient service hours per Medicaid client in a Fiscal Year by RSN.

Operational Measure: This is calculated by dividing the total number of community outpatient hours of service by the number of clients receiving hourly community outpatient services in a Fiscal Year on Medicaid by RSN.

Formulas:

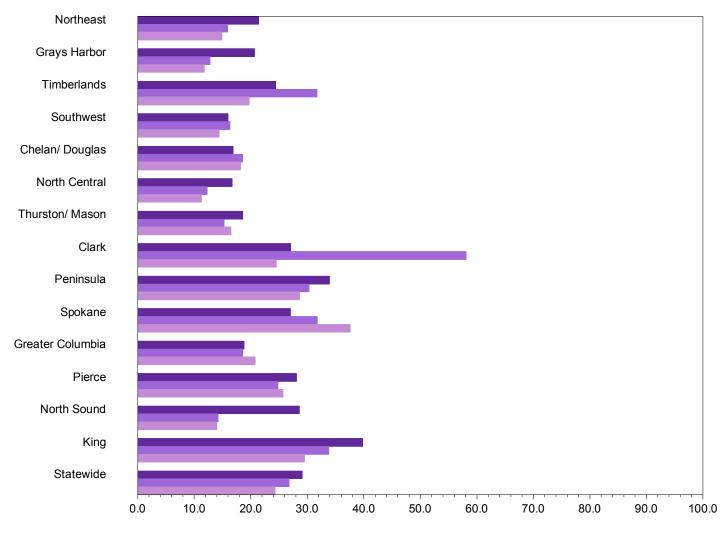$$\frac{\text{Number of outpatient hours to Medicaid clients in Fiscal Year by RSN}}{\text{Number of Medicaid clients receiving hourly community outpatient services in Fiscal Year by RSN}}$$

Discussion: The table shows the total number of Medicaid clients in the RSN who received outpatient services and the total number of hours of outpatient services delivered. By dividing the two numbers, the average hours of outpatient services per Medicaid client is calculated. The average and total number of hours per Medicaid client has decreased over the last 3 years. The decrease in the average number of Community Outpatient hours may be partially explained by changes in Community Outpatient services reporting. In calendar year 2004, RSNs were able to report some Community Outpatient Services using per diem or daily service codes that may have been previously reported using hourly service codes. Per Diem or Daily services are not included in this table, but can be found in a separate "Per Diem Services" table.

Data Notes:
• All Community Outpatient utilization rates (i.e. count of hours of service) exclude services reported as a day of service (i.e. stabilization, residential, clubhouse, and some high intensity services) AND clients who <u>only</u> received services reported using a daily value.
• Clark RSN's Community Outpatient Services in 2004 included residential services as hourly services. Clark RSN stopped reporting residential services as part of Community Outpatient Services April, 2004.
• RSN counts show the number of unduplicated clients within each RSN (i.e. a person is counted once in <u>each</u> RSN where they receive services).
• The State total is unduplicated across all RSNs (i.e. each person is only counted once in the Statewide total even though they can be counted in more than one RSN).
• For penetration rates, a client is counted in the Medicaid served population if they were Medicaid enrolled and received a service at any point during that Fiscal Year. If a client falls on and off of Medicaid eligibility within the same Fiscal Year, they were counted in both the Medicaid and non-Medicaid served populations. Adding the Medicaid and non-Medicaid clients served produces a duplicated count of clients served.
• For the calculation of utilization rates, a service is considered Medicaid funded if the client was Medicaid enrolled at the time the service was delivered. A service is considered non-Medicaid if the client was not enrolled in Medicaid at the time the service was delivered.
• Medicaid enrolled counts are taken from the Mental Health Division (MHD) Ad-Hoc reporting system.

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RSN	FY-2003			FY-2004			FY-2005		
	Served	Total Hours	Avg. Hours	Served	Total Hours	Avg. Hours	Served	Total Hours	Avg. Hours
Northeast	1,594	34,188	**21.4**	1,324	21,041	**15.9**	1,207	17,965	**14.9**
Grays Harbor	2,002	41,461	**20.7**	1,965	25,060	**12.8**	1,986	23,508	**11.8**
Timberlands	3,314	80,976	**24.4**	3,169	100,606	**31.7**	2,558	50,404	**19.7**
Southwest	3,630	57,904	**16.0**	3,392	55,306	**16.3**	3,093	44,605	**14.4**
Chelan/ Douglas	2,193	37,077	**16.9**	1,957	36,476	**18.6**	1,869	34,088	**18.2**
North Central	2,297	38,306	**16.7**	2,442	30,022	**12.3**	2,402	27,223	**11.3**
Thurston/ Mason	3,799	70,773	**18.6**	4,176	63,890	**15.3**	4,298	70,824	**16.5**
Clark	5,876	159,532	**27.1**	5,801	337,289	**58.1**	6,256	153,361	**24.5**
Peninsula	5,180	175,718	**33.9**	5,615	170,353	**30.3**	5,725	163,990	**28.6**
Spokane	8,245	222,663	**27.0**	8,603	273,280	**31.8**	8,266	310,486	**37.6**
Greater Columbia	12,947	242,916	**18.8**	14,341	266,126	**18.6**	13,602	282,332	**20.8**
Pierce	10,635	299,357	**28.1**	11,064	274,079	**24.8**	10,040	258,182	**25.7**
North Sound	15,637	447,682	**28.6**	14,752	209,949	**14.2**	13,863	194,713	**14.0**
King	27,077	1,078,793	**39.8**	28,300	956,953	**33.8**	27,794	820,080	**29.5**
Statewide	**102,641**	**2,987,344**	**29.1**	**105,069**	**2,820,429**	**26.8**	**101,095**	**2,451,762**	**24.3**